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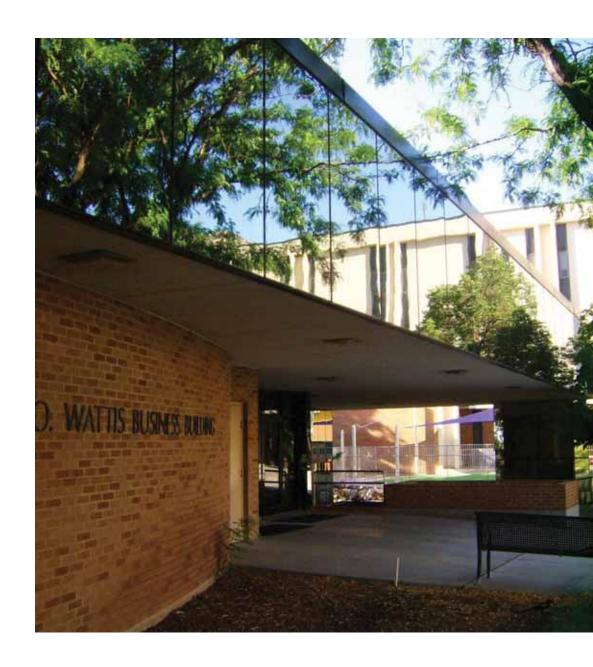




OGDEN*WEBER CHAMBER OF COMMERCE

AI & Automation

Dr. Randall Boyle



Dr. Randy Boyle

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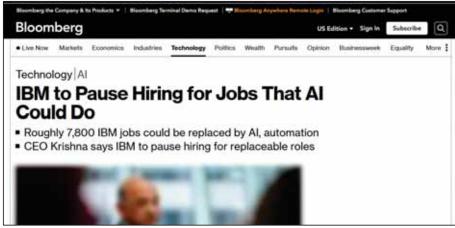
How will Al and automation affect businesses?



- Question: How will Al and automation affect businesses?
- Answer: All and automation are already impacting businesses across industries and are expected to continue to do so in the coming years. Here are some potential effects:
- 1. Increased efficiency and productivity: Al and automation can help businesses to streamline their operations, reduce human error, and increase productivity. For example, automated processes can help businesses to reduce the time and cost associated with manual tasks like data entry, processing invoices, and customer support.
- 2. Cost savings: Automation can help to reduce labor costs associated with repetitive or manual tasks. This can free up resources that can be allocated to other areas of the business, such as research and development or marketing.
- 3. Improved customer experience: Al-powered tools like chatbots and personalization algorithms can help businesses to provide more personalized and responsive customer service, leading to increased customer satisfaction and loyalty.
- 4. Displacement of human jobs: As Al and automation continue to improve, some jobs may be automated, which could lead to job losses or displacement for some workers. However, it's important to note that automation can also create new jobs, particularly in areas related to Al and robotics.
- 5. Increased competition: As AI and automation become more prevalent, businesses that do not adopt these technologies may find it difficult to compete with those that do.



https://www.foxbusiness.com/technology/two-thirds-us-jobs-exposed-ai-driven-automation-goldman-sachs



https://www.bloomberg.com/news/articles/2023-05-01/ibm-to-pause-hiring-for-back-office-jobs-that-ai-could-kill#xj4y7vzkg



https://www.forbes.com/sites/chriswestfall/2023/01/26/buzzfeed-to-use-chatgpts-ai-for-content-creation-stock-up-200/?sh=161604597eae



https://www.foxbusiness.com/retail/walmart-expects-65-stores-serviced-automation-2026

Hey, ChatGPT, write a Taylor Swift song...

Step 1: Ask ChatGPT to write a Taylor Swift **song**

Step 2: Ask ChatGPT to compose **music** for the song (all instruments)

Step 3: Ask ChatGPT to compose **vocals** for the music

Step 4: Ask ChatGPT to create **deepfake** body overlays

Step 5: Send Taylor Swift to burger flipping school

Step 6: Tell Taylor Swift she has been replaced by Flippy the burger making robot (a real robot that replaces 3 workers)

Step 7: Taylor Swift is on UBI

Write a Taylor Swift song about the volatile macro market Stock prices rising, then they fall Economy shaking, can't predict it all. Uncertainty reigns, can't trust the trend The macro market, it never ends Volatile macro, can't escape the fear Volatile macro, always in the rear Volatile macro, will it crash or soer Volatile macro, always something more Interest rates fluctuate, inflation on the rice The Fed, they try to stabilize But the market's a wild card, can't control the game. Volatile macro, it's always the same Volatile macin, can't escape the fear Violatile macro, always in the rear Volable macro, will it crash or soar Volatile meoro, wwwys something more The Dow Jones. It's a rollercoaster ride. Up and down, it's a constant tide But we'll weather the storm, we'll make it through The volatile macro, we'll see it through Volatile macro, can't escape the fear Volatile matro, always in the real Volatile macro, will it mash or spar Volatile macro, always something more The macro market, it's always changing But we'll keep investing, keep rearranging The volatile macro, it's here to stay

But we'll make it through, come what may







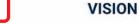
100 STARTUPS USING ARTIFICIAL INTELLIGENCE TO TRANSFORM INDUSTRIES





AUTOMAT





clara



AUTO



ROBOTICS



CYBERSECURITY



BUSINESS INTELLIGENCE & ANALYTICS



snips

CORE AI



AD, SALES, CRM





HEALTHCARE



THE INNOVATIN SUMMIT **CBINSIGHTS**

TEXT ANALYSIS/ GENERATION



IOT/IIOT



COMMERCE

100



FINTECH & INSURANCE



OTHER



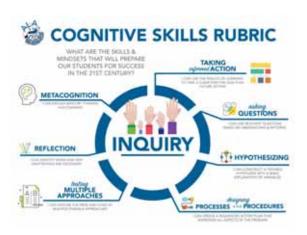
Humans are Expensive

Benefits of Automated Labor	Benefits of Human Labor
1. No healthcare expenses.	1. Unique problem solving
2. No time off, breaks, sick days, or vacations.	2. Create new products
3. No accidents, injuries, workman's compensation claims.	3. Adaptable to rapidly changing environment
4. No unions, arguments, complaints, bad attitudes, layoffs, severance packages.	4. Integrative systems thinking
5. No smoke breaks, drinking on the job, sexual harassment, lawsuits,	5. Question poorly made decisions
6. No minimum wage, raises, or paychecks.	6. Prior experience to predict future events
7. Work 24 hours a day, 365 days a year.	7. Ethical decision making (hopefully)
8. More safe, accurate, and consistent work than humans.	8. Interact well with humans (i.e. sales)

What should I be good at?

Education must emphasize the things humans are good at:

- 1. Novel problem solving
- 2. Systemic thinking
- 3. Experimentation
- 4. Collaboration



Critical Skill	Description			
Abstract reasoning	the ability to make and manipulate models			
Systems thinking	the ability to model the components of the system to connect the inputs and outputs among those components into a sensible whole that reflects the structure and dynamics of the phenomenon observed			
Collaboration	the activity of two or more people working together to achieve a common goal, result, or work product			
Ability to experiment	making a reasoned analysis of an opportunity, envisioning potential solutions, evaluating those possibilities, and developing the most promising ones, consistent with the resources you have			
Creativity	the use of the imagination or original ideas			

Impact on Jobs in Utah

Top 200 Popular Jobs in Utah

What professions have the highest employment in Utah? In this article we show the top 200 jobs that employ the highest number of people in Utah. We note that the total employment in Utah is 1,554,670. The most popular job is the *general and operations manager* profession, which employs 60,180 people (3.87 percent of the total employment in Utah). The second most common job is the *customer service representative* profession which employs 55,070 people (3.54 percent of the total employment). The employment and salary information in Utah is computed from data published by BLS in April 2022 [1].

Ran	k Job Description		# of Empl. 🕧	% of Empl. 🕧	Average Salary (1)
1	All Occupations		1,554,670	100.00%	\$38,860
2	General and Operations Managers	98%	60,180	3.87%	\$64,090
3	Customer Service Representatives	3070	55,070	3.54%	\$36,590
4	Fast Food and Counter Workers		45,490	2.93%	\$23,140
5	Retail Salespersons	88%	39,750	2.56%	\$28,580
6	Cashiers	0070	31,260	2.01%	\$23,870
7	Office Clerks, General		26,450	1.70%	\$36,590
8	Stockers and Order Fillers	10%	25,430	1.64%	\$30,000
9	Registered Nurses	10,0	23,760	1.53%	\$75,000
10	Janitors and Cleaners, Except Maids and House	22,740	1.46%	\$28,440	
11	Laborers and Freight, Stock, and Material Movers			1.42%	\$30,660
12	Secretaries and Administrative Assistants, Exc Executive	20,380	1.31%	\$37,070	

https://www.usawage.com/popular/jobs-state-utah.php

TOP-PAID JOBS WITH THE HIGHEST AUTOMATION RISK

Jobs with a median salary of over \$75,000 and an automation risk over 50%, ranked by automation risk (highest first).

Currently viewing automation risk data we have generated. <u>View this table using data we</u> have collected from our users.

Occupation	Median wage (US)	Projected growth (by 2031)		Risk level (voted)	Job score
1. Credit Analysts	78,850	-2.5%	100%	69%	3.0/10
2. <u>Chemical Plant and System</u> <u>Operators</u>	82,670	-1.1%	91%	56%	3.1/10
3. Budget Analysts	82,260	2.8%	89%	69%	3.6/10
4. Transportation Vehicle. Equipment and Systems Inspectors. Except Aviation	79,570	1.8%	88%	86%	3.0/10
5. Subway and Streetcar Operators	88,260	3.5%	83%	78%	3.5/10

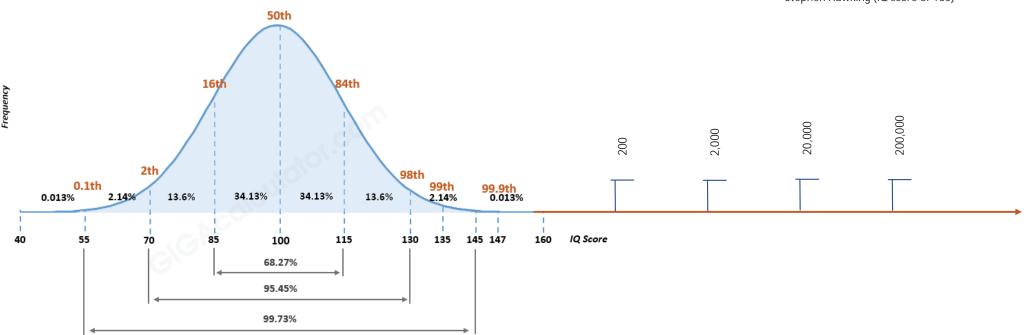
https://willrobotstakemyjob.com/rankings/top-paid-high-risk-jobs

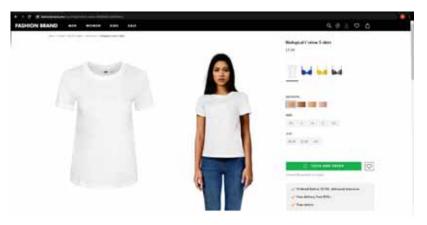
What happens in 2045?

IQ Scale with percentiles

•William James Sidis (IQ score of 250-300)

- •Ainan Celeste Cawley (IQ score of 263)
- •Terence Tao (IQ score between 225 and 230)
- •Marilyn Vos Savant (IQ score of 228)
- •Christopher Hirata (IQ score of 225)
- •Kim Ung-Yong (IQ score of 210)
- •Edith Stern (IQ score over 200)
- •Christopher Langan (IQ score between 190 to 210)
- •Garry Kasparov (IQ score of 194)
- •Philip Emeagwali (IQ score of 190)
- •Judit Polgar (IQ score of 170)
- •Albert Einstein (IQ score between 160 to 190)
- •Stephen Hawking (IQ score of 160)





https://lalaland.ai/



https://www.worldoil.com/news/2023/5/4/otc2023-artificial-intelligence-automation-bring-safety-efficiency-to-offshore-industry/



https://restofworld.org/2023/ai-voice-acting/



https://www.lifewire.com/your-next-favorite-actor-may-be-powered-by-artificial-intelligence-heres-why-6747317



Exponential Growth is Hard to Understand

 Imagine you could run twice as fast every 18 months.

• Today: 8 mph

• 1.5 years: 16 mph

• 3.0 years: 32 mph

• 4.5 years: 64 mph

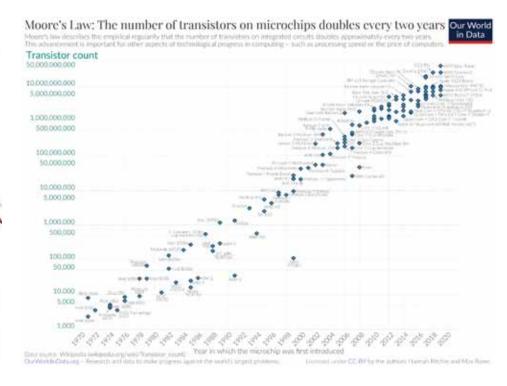
• 6.0 years: 128 mph

• 7.5 years: 256 mph

• 9.0 years: 512 mph

10.5 years: 1,024 mpl







ELLIOT F. EISENBERG, PH.D.

President and Chief Economist, Graphs and Laughs





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