

## Mobile Banking

Times have changed and banking on-the-go is no longer the way of the future - it is the way of now.

Utilize Bank of Utah's innovative mobile banking platform to access your money how you want and when you want:

- View account balances and recent transactions
- Transfer money between accounts
- [Deposit checks](#)
- Send money to friends
- Find nearby branch and ATM locations

### Get the App:

Download the Bank of Utah Mobile App from the [Apple Store®](#) and [Google Play®](#).

**Android**

**Apple**

### Register for Mobile Banking

- Launch the Bank of Utah mobile app.
- Enter your Online Banking Login ID and Password and click Login.
- Choose which option you want to have your Secure Access Code sent to you.
- Enter the Secure Access Code and click Submit.
- Select Register Device to not have to enter a Secure Access Code again on that particular device. Or select Do Not Register Device if you want to utilize the more secure method of having to enter the Secure Access Code each time you log in.

**Note:** Internet capability required for Mobile Banking. Message and data rates may apply. Contact your wireless provider for details.

Other Banking Options with your Phone:

### Text Banking

**Don't have a smart phone?** Text Banking allows you to receive current balance and recent transaction information instantly by text message. No log-in or Internet required! Once your phone has been activated (see steps above) text the following commands to the **Bank of Utah short code: 96865**

#### Text Banking commands

##### Command

##### Description

**Bal** or **Bal [account nickname]**

Receive account balance. (If no account nickname is included, the balances of all enabled accounts will be listed.)

**Hist [account nickname]**

Recent transactions per account

**Xfer [from account nickname] [to account nickname] [amount]**

Transfer funds between accounts

**List**

Receive a list of available text commands

**Help**

Receive a list of contact points for information on text banking

**Stop**

Stop all text messages to the mobile device (for text banking and SMS alerts/notifications)

## Telephone Banking

With Telephone Banking, access to your account is just a phone call away. A simple, automated phone system keeps you in touch 24 hours every day.

- To use **Bank of Utah's Telephone Banking** call:  
Local: 801-394-9804  
Toll Free: 800-394-9804
- A recorded voice gives you options to access the system. If you are familiar with the system and know the option you need, you may press that option during the message.

### Main Menu Options

### Press

Account information and funds transfer *(see subsequent options below)*  
Instructions on how to use this system  
For branch and ATM locations  
Repeat this menu  
Customer service representative *(during regular business hours)*

1  
2  
3  
9  
0

- For account information and funds transfer, the Telephone Banking system will ask you to enter any of your Bank of Utah account numbers, followed by pressing # — **do not include any leading zeros**. Then the system will require a security code (which is different than your debit card PIN), followed by pressing #.

### Account Information and Funds Transfer Options

### Press

Checking and money market  
Savings  
Loan  
CD or Ira  
Return to previous menu  
Repeat this menu  
Customer service representative *(during regular business hours)*

1  
2  
3  
4  
8  
9  
0

Recorded voice prompts will guide you through the telephone banking session. If you need any assistance you can press 0 to contact a customer service representative\* or hang up and call technical support\* at the following numbers:

- For **technical support**, call:  
Local: 801-409-5074  
Toll Free: 877-268-9322

\*Available during regular business hours

□ Get the latest information from our website. Scan the QR Code to go directly to this page.