## Mobile Banking

Times have changed and banking on-the-go is no longer the way of the future - it is the way of now.
Utilize Bank of Utah's innovative mobile banking platform to access your money how you want and when you want:

- View account balances and recent transactions
- Transfer money between accounts
- Deposit checks
- Send money to friends
- Find nearby branch and ATM locations


## Get the App:

Download the Bank of Utah Mobile App from the Apple Store® and Google Play®.

## Android

## Apple

## Register for Mobile Banking

- Launch the Bank of Utah mobile app.
- Enter your Online Banking Login ID and Password and click Login.
- Choose which option you want to have your Secure Access Code sent to you.
- Enter the Secure Access Code and click Submit.
- Select Register Device to not have to enter a Secure Access Code again on that particular device. Or select Do Not Register Device if you want to utilize the more secure method of having to enter the Secure Access Code each time you log in.

Note: Internet capability required for Mobile Banking. Message and data rates may apply. Contact your wireless provider for details.

Other Banking Options with your Phone:

## Text Banking

Don't have a smart phone? Text Banking allows you to receive current balance and recent transaction information instantly by text message. No log-in or Internet required! Once your phone has been activated (see steps above) text the following commands to the Bank of Utah short code: 96865

## Text Banking commands

## Command

Bal or Bal [account nickname]
Hist [account nickname]
Xfer [from account nickname] [to account nickname] [amount]
List
Help
Stop

## Description

Receive account balance. (If no account nickname is included, the balances of all enabled accounts will be listed.)
Recent transactions per account
Transfer funds between accounts
Receive a list of available text commands
Receive a list of contact points for information on text banking
Stop all text messages to the mobile device (for text banking and SMS alerts/notifications)

## Telephone Banking

With Telephone Banking, access to your account is just a phone call away. A simple, automated phone system keeps you in touch 24 hours every day.

- To use Bank of Utah's Telephone Banking call:

Local: 801-394-9804
Toll Free: 800-394-9804

- A recorded voice gives you options to access the system. If you are familiar with the system and know the option you need, you may press that option during the message.


## Main Menu Options

## Press

Account information and funds transfer (see subsequent options 1
below)
Instructions on how to use this system 2
For branch and ATM locations 3
Repeat this menu 9
Customer service representative (during regular business hours) 0

- For account information and funds transfer, the Telephone Banking system will ask you to enter any of your Bank of Utah account numbers, followed by pressing \# - do not include any leading zeros. Then the system will require a security code (which is different than your debit card PIN), followed by pressing \#.

| Account Information and Funds Transfer Options | Press |
| :--- | :--- |
| Checking and money market | 1 |
| Savings | 2 |
| Loan | 3 |
| CD or Ira | 4 |
| Return to previous menu | 8 |
| Repeat this menu | 9 |
| Customer service representative (during regular business <br> hours) | 0 | hours)

Recorded voice prompts will guide you through the telephone banking session. If you need any assistance you can press 0 to contact a customer service representative* or hang up and call technical support* at the following numbers:

- For technical support, call:

Local: 801-409-5074
Toll Free: 877-268-9322
*Available during regular business hours
Get the lastest information from our website. Scan the QR Code to go directly to this page.

